

ZXP Series 8 Power User's Toolkit:

Simplify the Set-Up Process and Maximize Image Quality

Welcome to the ZXP Series 8 Power User's Toolkit. The toolkit is designed to provide our valued partners with information and resources from quick and easy printer set-up to card optimizing and color matching, plus a library of how-to-videos and product training resources. Explore the following toolkit and you'll be on your way to becoming an expert Power User and experiencing the superior print quality the ZXP Series 8 printer can deliver.

The ZXP Series 8 Power Users Toolkit includes:

- **Starter Kit** – Simplifies the set-up process. It saves time and hassle by providing expert **out-of-the-box** instructions to make it **fast and easy** for users to get their ZXP Series 8 printer set up and printing professional looking cards. The Starter Kit is included in the printer box and contains:
 - Read Me First document with step by step guide for out of the box set-up to print your first card on your new ZXP Series 8 retransfer printer.
 - CD with User's manuals available in eight languages
 - 100 PVC cards
- **Color Profile** – For optimum image quality results, Zebra recommends installing and using the ZXP Series 8 color profile. This consists of special three dimensional color look-up tables in the driver that fine tune the printer output for a superior color. To download the ZXP Series 8 Color Profile and installation instructions [Click here](#).
- **Trouble Shooting Support** – Designed to simplify the process of finding and solving issues that can occur with your printer. ZXP Experts are available to assist and guide you through the trouble shooting process. If it is necessary, our ZXP Experts will provide you a Trouble Shooting Kit to assist with resolving the issue. To contact a ZXP Expert [Click here](#).
- **Card Testing Service** – Provides ZXP Series 8 users with customized printer settings to achieve the optimum print quality on their Zebra or non-Zebra cards. While we recommend using Zebra card supplies to achieve optimum print quality, we realize there are a large variety of non-Zebra plastic cards on the market today in varying levels of quality. If these cards are not printing to a user's satisfaction, Zebra's ZXP Experts will evaluate and recommend the optimized printer settings free of charge. Below are the necessary steps to take advantage of the Card Testing Service and begin to experience the superior print quality that the ZXP Series 8 retransfer printer can deliver.



ZXP Series 8 Retransfer Printer

1. Open the Media Test Request Form **attached**.
 2. Complete the form and email to cardtestingservice@zebra.com
 3. A ZXP Expert will process your form and contact you within 48 hours with instructions of where to send your sample cards and images.
 4. Within 10 business days from the time we receive your sample cards, a Zebra's expert technician will contact you with your optimized printer setting for your card application.
- **Video Library** – View step by step how-to-videos on how to use and maintain your printer. To visit the video library [Click here](#). Available videos include:
 1. Set-up and installation of ZXP Series 8 card printer
 2. Cleaning the ZXP Series 8 printerContinue to check in on the progress of the video library as more videos are scheduled for production.
 - **Product Training** – Zebra offers our partners comprehensive technical training for Zebra card printers. Our two day technical training program is designed to provide thorough instruction on the ZXP Series 8 printer. For more information [Click here](#).
 - **Knowledge Base** – Zebra's new industry-leading support portal can help you quickly identify and retrieve relevant, accurate answers to common technical questions 24/7/365 [Click here](#).

Zebra is committed to offering our customers the highest quality customer care in the industry and providing a global network of quality support. If you need further assistance, contact our Zebra Support Desk:

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