**GO ZEBRA**
**TRADE-IN PROGRAM**

# Quick Guide for Customers: GO Zebra Trade-in Program

**Gain better operational efficiency through upgraded technology. The GO Zebra Trade-in Program makes the smart move more affordable— and eco-friendly.**

**1  Submit a claim.**

After you purchase qualifying products, submit a rebate claim by registering for a trade-in at www.zebra.com/gozebra.

- Make sure to submit a copy of the invoices from the Zebra™ PartnerConnect reseller for the qualifying products. The invoice must show the name of the reseller, your company's name, purchase date, invoice number, serial numbers and total claimed purchase quantity of qualifying products.

- You can submit the invoice when registering online or via fax at +1 847 890 6408, via e-mail at zebra@zebratradeinprogram.com, or via US mail: Divine Design & Marketing, 3601 W. Algonquin Road, Suite 660, Rolling Meadows, IL, 60008.

**2  Receive your TMA.**

After the claim and invoices are submitted and approved, you will receive a Trade-In Merchandise Authorization (TMA) via e-mail. This TMA will contain a unique number, which you can use to check rebate status at www.zebra.com/gozebra. If you have questions about status or if you don't receive a TMA within a few weeks, e-mail zebra@zebratradeinprogram.com.

**3  Ship your old products to our recycling partner.**

Once you receive the TMA email, please respond to the questions asked related to your shipment of the return devices, so label(s) can be generated and sent to you. Ship the qualifying trade-in products to the address provided on the TMA. Return shipping is paid by Zebra. Please do NOT ship your products before receiving the TMA notice and shipping labels. The products must be appropriately packaged for shipment.

- **Important:** Make sure to include a copy of the TMA showing the TMA number in the shipping box with the qualifying trade-in products.

**PLEASE NOTE: Both your rebate claim and the device return must be completed within 90 days of invoice date.**

**Visit www.zebra.com/gozebra for the complete Official Rules of this program.**

**ZEBRA**