



Zebra QuikCard ID Solution™

Frequently Asked Questions

April 2011



1. What is the Zebra QuikCard ID Solution?

The Zebra QuikCard ID solution is a complete bundled package solution with everything an end-user needs to create and print entry level cards across a variety of applications. Bundled into a single box, the solution contains:

- Zebra single-sided or dual-sided ZXP Series 3™ card printer, available with or without magnetic encoding;
- ZMotif CardStudio Standard edition software for easy card design and printing;
- One USB high-definition webcam for taking pictures for photo ID cards;
- One YMCKO ribbon; and 200 PVC cards.

The QuikCard ID Solution is ideal for small- to mid-sized organizations looking to deploy ID, security and commerce-related card applications such as:

- Corporate and institutional security ID cards
- Loyalty, membership and retail cards
- Student and faculty IDs and library cards
- And many other applications

2. What are the major features and benefits of the Zebra QuikCard ID Solution?

Easy and complete end-to-end solution is affordable for any size organization to quickly produce photo ID cards with professional quality and appearance.

Affordable

- Low initial investment
- Intuitive software template designs reduces training costs

Versatile

- Single- or dual-sided printing
- Full-color or monochrome printing
- Optional magnetic encoding capability

Easy-to-use

- Load-N-Go™ ribbon cartridge with ix Series™ high performance ribbon with auto detection and calibration for ease of installation and setup
- Exclusive ZMotif CardStudio Standard edition design software with templates for exceptionally easy and fast custom creation of various types of cards

Compact

- The compact, lightweight ZXP Series 3 printer weighs approximately 12 pounds and consumes little desk space

3. What media do I use for the QuikCard ID Solution?

The QuikCard ID Solution contains a Zebra ZXP Series 3 printer that uses ix Series unique cassette-based media with intelligent ribbon technology. Included in the QuikCard ID Solution is one ribbon – YMCKO with single-sided printer, YMCKOK with the dual-sided – for printing full-color cards. A starter package of 200 white 30 mil PVC cards is included as part of the solution. See the Zebra Card price list for a complete list of media and supplies.

4. What are the QuikCard ZXP Series 3 Bundle configurations?

Part Number	Description	Magnetic Encoder	USB connectivity	Media starter kit
QuikCard ID Solution - Unique Configurations				
Z31-0000B000US00	QuikCard ID Solution with ZXP Series 3 single-sided card printer, USB, CardStudio software, Logitech webcam, and Media starter kit (200 cards, 1 YMCKO color ribbon)		✓	✓
Z31-0M00C000US00	QuikCard ID Solution with ZXP Series 3 single-sided card printer, USB, Magnetic encoder, CardStudio software, Logitech webcam, and Media starter kit (200 cards, 1 YMCKO color ribbon)	✓	✓	✓
Z32-0000D000US00	QuikCard ID Solution with ZXP Series 3 dual-sided card printer, USB, CardStudio software, Logitech webcam, and Media starter kit (200 cards, 1 YMCKOK color ribbon)		✓	✓
Z32-0M00E000US00	QuikCard ID Solution with ZXP Series 3 dual-sided card printer, USB, Magnetic encoder, CardStudio software, Logitech webcam, and Media starter kit (200 cards, 1 YMCKOK color ribbon)	✓	✓	✓

5. What are the supported operating systems?

Windows® XP, Windows Vista®, Windows Server® 2003, Windows Server 2008 and Windows 7 .

6. Will the QuikCard ID Solution work in a networked environment?

No. Currently the QuikCard ID Solution is limited to four unique bundle configurations to enable single- or dual-sided printing with or without magnetic encoding via USB connectivity only.

For Ethernet connectivity, customers should consider an alternate Zebra printer configured with the Ethernet option and separately purchase ZMotif CardStudio software.

7. What is the warranty for this printer?

Two years on all solution components and unlimited printhead passes.

8. Can I order any of the components of the QuikCard ID solution separately?

Any of the standard ZXP Series 3 ribbons, cards and software can be ordered via normal Zebra channels. However, the USB webcam is sold as part of the complete QuikCard ID Solution only, and cannot be ordered separately or individually. Please contact Zebra technical support if any of these components need to be repaired or replaced while under warranty.

9. How is the Zebra CardStudio software licensed?

ZMotif CardStudio has a new software key-based licensing schema. The proper software edition license key is provided on the CD case or at time of purchase on-line. There is only one software package for all editions but includes a software license key that activates the features of the appropriate corresponding software edition.

10. How can I get a demo copy of CardStudio to evaluate or demonstrate?

You can download a copy of CardStudio software on-line at [ZmotifCardstudio](#). Without the license key the software launches into demo mode. In demo mode, the software will not let a user save or print a card design.

11. Is the QuikCard ID Solution software upgradable to CardStudio Professional?

Yes, the CardStudio Standard edition software included with the ID Solution is upgradable to CardStudio Professional edition via a purchased license key upgrade. Please refer to the price list for part numbers and list price or visit [CardStudio upgrades](#)

12. What are the other versions of CardStudio software?

Other editions of ZMotif CardStudio software include:

Classic—Entry-level software that addresses the basic card design, with rich features, exceptional ease of use and a very short learning curve at the lowest price on the market..

Standard—Addresses low-cost card production by means of data import and Network Print Server addition.

Professional—Includes the full power of CardStudio Vision, adding the power of database management, including photo ID management over database and the multiple layouts on one card document, making it the perfect tool for the most demanding identification needs. Other advanced features include RFID encoding and processing capabilities, biometrics management, access rights management via application logins and much more.

13. How do I get support for the CardStudio Software?

For questions relating to the operation of Zebra equipment and CardStudio software, please use one of the following methods:

- Call technical support at +1 800 511 9909 or +1 805 577 7002, then press option 1 (Americas only)
- Send e-mail to quikcard@zebra.com
- Visit us on the web at zebra.com

For more information on ZMotif CardStudio software, please refer to the CardStudio FAQ located on Zebra's Information Network or AccessZebra.

USB HD Webcam

14. What camera is included in the QuikCard ID Solution?

The solution includes a Logitech® HD Webcam with HD720p that supports video call, and 5 megapixel photos (software enhanced). Capture quality images with the easy-to-install and use webcam.

Printer Supplies

15. What media and supplies are included with the QuikCard ID Solution?

The QuikCard ID Solution contains:

- 200 each 30 mil PVC cards (blank or with magnetic stripe depending on model ordered)
- One YMCKO or YMCKOK (depending on model ordered) ix Series full-color Load-N-Go cartridge ribbon
- One set of cleaning cards and cleaning rollers

16. What other media (ribbons and cards) options can I use with the QuikCard ID Solution?

Any Zebra ZXP Series 3 ix Series ribbon and card media are supported in the QuikCard ID Solution. For a complete list of Zebra supported media, refer to the Zebra card price list.

Support

17. How do I get support for CardStudio software?

For questions relating to the operation of Zebra equipment and CardStudio software, please use one of the following methods:

- Call technical support at +1 800 511 9909 or +1 805 577 7002, then press option 1 (Americas only)
- Send e-mail to quikcard@zebra.com
- Visit us on the web at www.zebra.com/CardStudio

18. What is the warranty for this printer?

Two years on all solution components and unlimited printhead passes.

19. Where is warranty for the QuikCard currently provided?

Currently, hardware and software support for the QuikCard bundle is provided out of the Zebra U.S. support center and includes service for the United States, Canada and Latin America. Service or support issues in EMEA or Asia Pacific should be directed to your local Zebra reseller.

20. Is the cleaning and maintenance routine different from other Zebra card printers?

No, like all Zebra card printers routine cleaning and maintenance is required for optimal performance. The QuikCard bundle contains two cleaning cards—a long card to clean the print engine and a small card to clean the card feeder.

21. Can I order any of the components of the QuikCard ID Solution separately as replacement parts?

Any of the ZXP Series 3i media and supplies can be ordered via normal Zebra channels. However, the bundled QuikCard ID components: CardStudio software, USB webcam, and media are sold as part of the complete QuikCard ID Solution bundle only and cannot be ordered separately or individually. Please contact Zebra technical support if any of these components need to be repaired or replaced while under warranty within our standard warranty and RMA process.

22. What are the supported operating systems?

Zebra recommends Windows® XP or Windows Vista® (32 bit) and at least 2 GB of memory.